

LAST MODIFIED
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ÒRÌŞÀWORLD TOURS TERMS & CONDITIONS

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PAYMENT

Full payment is due either at the time of booking, or in accordance with the plan of the subscription for each travel package. All prices are quoted in US dollars.

TAXES AND SURCHARGES

Taxes and surcharges will be calculated and added to the vacation price and must be paid at the time of booking.

CANCELLATION

Cancellations made 10 or more months before departure are subject to a \$500 cancellation fee per traveller. Cancellations made between 6 and 10 months of the departure date are subject to a \$1000 cancellation fee per guest. Cancellations made less than 6 months before departure will result in 100% forfeit of the amount paid. Airlines and other suppliers also have cancellation fees that may be applicable. Ticket costs cannot be refunded after tickets have been purchased.

To cancel your vacation, please email us at: info@orisaworldtours.com.

CHANGES

All travel package prices listed on our website are quoted at group rates for the specific dates listed for each package. Any changes made to the tickets, and the departure and return dates will be subject to the airline's change fees, terms and conditions. All vacations are also subject to applicable supplier rates and charges. Changes are re-booked at current retail price. To change your travel package, please email us at: info@orisaworldtours.com.

NO SHOWS

Missed flights or unused travel package components are non-refundable and non-creditable. Refunds are not provided in the event of an early or late departure.

In the event that a guest does not check into their accommodation on the original arrival date, subsequent nights may be cancelled without refund or credit.

TRAVEL INSURANCE

ÒrìşàWorld Tours strongly encourages guests to purchase travel insurance for their travel. OrisaWorld Tours does not provide travel insurance.

EXCLUSIONS

Personal incidental charges are the responsibility of the guest and unless otherwise noted, prices do not include local and long-distance phone charges, internet charges, gratuity, bellman, housekeeping, all personal expenses, and any other services not listed as included in the travel package price.

CHECKED AND EXCESS BAGGAGE

Checked baggage is subject to weight, size and piece restrictions. Fees may be combined. For example, if a bag is a third piece, and is also overweight, both fees will apply. All checked and excess baggage are subject to the applicable airline's fees, rates, charges, terms and conditions.

CARRY-ON BAGGAGE

All carry-on baggage is subject to the applicable airline's fees, rates, charges, terms and conditions.

CHECK-IN AND AIRPORT ARRIVAL

For flights to and from international destinations, the recommended check in time is 120 minutes before flight departure. You must be through security and customs, and at your departure gate 40 minutes before the scheduled departure of your flight. If you arrive at the gate less than 30 minutes before departure, you risk losing your reserved seat. ÒrişàWorld Tours is not responsible for missed flights, transfers, or any portion of onward travel due to late arrival at the gate.

ID AND VISA REQUIREMENTS

Travelers are responsible for obtaining and carrying all necessary documentation such as, but not limited to: visa, passport, citizenship card, birth certificate, vaccination certificates and certified legal letter for children travelling with only one parent. Identification must meet the requirements set by immigration authorities in each country. ÒrişàWorld Tours strongly recommends that you contact your destination country's embassy for your specific entrance requirements. It is the guest's responsibility to ensure they have the appropriate identification and travel documentation for their flight as ÒrişàWorld Tours is not responsible for denied entry.

PRIVACY POLICY

ÒrişàWorld Tours is committed to protecting the privacy of your personal information.

GUEST WITH SPECIAL NEEDS

Travelling abroad with a special need can pose unique challenges. International accessibility services and amenities may not meet American standards and may differ from location to location. In some cases, they may not be available at all. Although ÒrişàWorld Tours strives to ensure that appropriate arrangements are made to make your vacation a remarkable experience, we cannot guarantee the availability of or access to accommodations for guests with special needs in destinations outside of the United States of America. ÒrişàWorld Tours is not liable for any costs, damages, or losses, whether directly or indirectly, arising from or related to the lack of any such access or accommodations. Please email us at info@orisaworldtours.com so that we can help ensure your vacation needs are met and provide you with a list of our current hotel partners that may be able to meet your travel needs.

ADVISORY

When travelling, you should recognize and respect the social and political standard of living. This includes religion, local practices, political systems and the conditions of utilities, services and accommodation which may differ from those found in your own country. Food, water and beverages may not be on par with the North American standard.

LIABILITY OF SUPPLIERS

ÒrişàWorld Tours makes arrangements with suppliers who provide travel services such as air travel, hotel accommodation, bus travel, sightseeing, attractions, car rental or other services included in your package. Although we try our best to choose the most reputable suppliers, we cannot be responsible for their acts and omissions. The package components are subject to the conditions imposed by these suppliers, and their liability may, in turn, be limited by their tariffs, conditions of carriage, tickets and vouchers and international conventions and arrangements. ÒrişàWorld Tours acts only in the capacity of an agent for guests or the supplier of goods and services rendered. As such, we maintain no control over the personnel, equipment, operations or goods of the supplier. ÒrişàWorld Tours assumes no responsibility for a schedule change by airlines (or other suppliers) nor any additional costs (accommodation, meals, etc.) caused by flight delays or missed connections.

AIRCRAFT SCHEDULE CHANGES AND DELAYS

Flight times, airlines and type of aircraft are subject to change and substitution. ÒrişàWorld Tours will make every effort to inform guests of any changes. You are urged to contact the airline 24 hours before departure, to reconfirm flight times. We will not assume responsibility for expenses incurred as a result of flight delays.

FORCE MAJEURE

ÒrişàWorld Tours shall not be liable for failure in the performance of any of its obligations, including without limitation, for any loss or damage resulting from any delay, cancellation, loss of personal belongings, illness, bodily injury, accident, death, deterioration of travel services, inconvenience, loss of enjoyment, disappointment or frustration, either mental or physical, due to:

- An act of God;
- A war, revolution, insurrection, riot, blockage or any other unlawful act against public order or authority, including an act of terrorism or threat thereof;
- Fire, flood, explosion, earthquake, epidemics, quarantine, storm, lightning, tornado or adverse weather conditions generally;
- Accident to or failure of an aircraft or equipment used in connection therewith, loss of or hijacking of an aircraft, or any shortage of or inability to provide labor, fuel or facilities;
- Any strike, lock-out, labor dispute or other industrial disturbance whether involving ÒrişàWorld Tours employees, the employees of its suppliers or others upon whom ÒrişàWorld Tours relies;
- Any government order, regulation, action or inaction or any failure to obtain the approval of a government authority having jurisdiction in the circumstances as may be required to

the conduct of operations hereunder or any government or legal restraint upon such operation;

- Others upon whom ÒrìṣàWorld Tours relies for the performance of the whole or any part of any travel service hereunder;
- Any other causes beyond the reasonable control of ÒrìṣàWorld Tours and any other event not reasonably to be foreseen, anticipated or predicted, whether actual, threatened or reported, which may interfere with the operations of ÒrìṣàWorld Tours or of its suppliers.

LIABILITY OF ÒRÌṢÀWORLD TOURS

ÒrìṣàWorld Tours will not assume responsibility for any claims, losses, damages, costs or expenses arising out of personal injury, accidents or death; loss, damage or delay of baggage or other property; or delay, inconvenience, loss of enjoyment, upset, disappointment, distress or frustration, whether physical or mental resulting from any of the following:

- The acts or omissions of any party other than ÒrìṣàWorld Tours or its employees;
- Sickness, family emergencies, theft or any other circumstance affecting you beyond our direct control;
- Any Force Majeure beyond our direct control;
- Failure of the guest to obtain the documentation required for their trip such as passports, visas and certificates (in which case they will also not be entitled to any refund);
- Failure of the guest to follow instructions including but not limited to airport departure times, baggage handling and check-in and checkout times;
- Cancellation or change for any reason in the travel services offered. ÒrìṣàWorld Tours reserves the right to cancel or change the travel services at our discretion, but we will try to substitute comparable services. If we must completely cancel your reservation, ÒrìṣàWorld Tours' liability will be limited to a refund of all monies paid.
- A full refund will not be given in situations where travel must be cancelled by ÒrìṣàWorld Tours for reasons which are beyond its control (Force Majeure or other situations) and where ÒrìṣàWorld Tours' contractual obligations with its suppliers do not allow it to obtain reimbursement of the sums paid to the supplier on your behalf.

ÒrìṣàWorld Tours reserves the right to refuse any booking and decline any guest(s) at any time. In all cases, the liability of ÒrìṣàWorld Tours for any loss, damage or injury, whether physical or mental, arising from its own acts, omissions or negligence, is limited to the price of the package booked.